**Reject Automatic Printer Firmware Updates**

*Deny Firmware Updates*

Many printer manufacturers will administer automatic software updates for their printers. Usually, this is done without the owner’s knowledge.

Most of the time, these updates have little benefit to the end user. Often, the primary reason for these updates is to identify generic or compatible cartridges and make them unusable.

This is a ploy by the big equipment manufacturers to force you to use their cartridges and pay twice the price.

We strongly recommend that you reject and disable automatic updates.

You can do this at setup or through the control panel on your computer. If you have difficulty accessing this, please contact your IT support person.

Alternatively, you can contact Cartridge Extra with your operating system details (ex. Windows 7, Mac OS X El Capitan) and we can assist you.